





WITH 13 REPORTING, EAOC MEMBERS HAD \$122,282,200 IN TOTAL SALES IN 2019.

# The EAOC Weekly

# WHAT TO DO DURING COVID-19 TO EMERGE STRONGER AND BETTER-CONNECTED

In this week's EAOC meeting, multiple award-winning author and national speaker Stacey Brown Randall Zoomed in, all the way from South Carolina! Stacey showed us the powerful formula to creating long-term



business referrals, something that will sustain and even GROW a business during times of uncertainty.

One thing many of us don't put enough value into is taking care of our referral sources, or those who send us new clients. Since so many of us are finding ourselves with a little extra time these days, the timing has never been better to sit down and identify one's

REDEFINING THE BEST WAY TO DO BUSINESS IN THE 21ST CENTURY



#### UPCOMING SPEAKER SCHEDULE

MAY 27, 2020

No Meeting—Happy Memorial Day!

JUNE 3, 2020

Carlos Salazar with Salazar Associates



The Executives' Association of Orange County

31441 Santa Margarita Pkwy, #115 Rancho Santa Margarita, CA 92688

Phone: 949.525.8412 E-mail: director@eaoconline.com www.EAOConline.com



The first step is to identify WHO your referrals sources are.

OWN referral sources. This is the first step in solidifying a continuous, long-term referral stream.

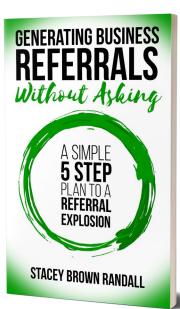
To do this, Stacey recommends digging into the last year's business data, and identifying which clients were REFERRED, and which were organic. Out of the referred clients, where did the introduction originate? A networking event? An associate? A friend?

Once referral sources have been established, it's important to make sure that they are being THANKED in a memorable and meaningful way. Take care of the people who take care of your business! Make this first step of Stacey's formula a HABIT, and watch the transformation begin!

To get the next step in Stacey's formula, or to learn more about increasing your business referrals, please visit <a href="https://www.StaceyBRandall.com">www.StaceyBRandall.com</a>.

## **ADDITIONAL RESOURCES:**

- Facebook Group: Referrals Without Asking - <u>www.facebook.com/groups/</u> <u>referralswithoutasking</u>
- Podcast: Roadmap to Grow Your Business (available on all podcast listening apps)
- Book: <u>Generating Business Referrals</u> <u>Without Asking</u>

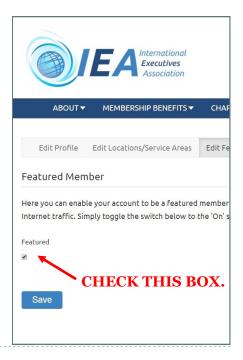


## IEA FRONT PAGE OPPORTUNITY

Would you like to be the featured member on the FRONT PAGE of the 3000-member IEA online directory?

It's easy! Just make sure you have selected the "Featured" box (see right), to be entered into their random selection.

Click **HERE** for a shortcut to this page!



## THOUGHT OF THE WEEK

"Wrong is wrong, even if everyone is doing it. Right is right, even if no one is doing it."

# IN LIGHT OF COVID-19, HAVE YOU...?

- Updated your Yelp and social media pages with CURRENT operating hours and information?
- Made sure you are accepting <u>online payments</u>?
- Added an online payment processor to your website?
- If your office is EMPTY, do you have an <u>alarm</u> system in place?
- Do you have your <u>social distancing signs</u> in place?
- Updated your <u>International Association profile</u>?





## HABITS TO HELP YOU PROSPER

Network.

Dream big.

Plan ahead.

Get up early.

Stay focused.

Watch less TV.

Invest in yourself.

Read more books.

Avoid time wasters.

Take calculated risks.

Write down your goals.

Live on less than you make.

Make your health a priority.

Do work that matters to you.

Learn from people you admire.

Foster meaningful relationships.

Cultivate an attitude of gratitude.

Take action, even when it's scary.

Have a powerful and inspiring "why."

# JUNE CELEBRATIONS

## HAPPY EAOC ANNIVERSARY

2 YRS—David Schaefer SchaefAir

**3 YRS—Randy Smith** *RC Smith Design Build* 

**12 YRS—Phil Kintz** *Kintz Cabinets* 

47 YRS—Dirk Lewin Creative Rug Design & Stoneworks

## BIRTHDAY BONANZA

**6/22—Terry Voll** Terry's Custom Auto Glass

**6/29—Tracy Roberts**Law Office of Tracy
Roberts

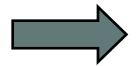
# WEDDING ANNIVERSARIES

6/4—Andy & Helga Ross

ABenefitStore.com

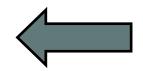
6/11—Randy & Cynthia Wind The Wind Group

6/23—Rick & Cherry Baker PAV-KOTE, Inc.



# **EAOC QUICK LINKS**

One-click Access to EAOC Members



#### ACCOUNTANT:

Hal Grimshaw, CPA · Belden Hiramoto Liu & Co. LLP

714-556-8140 · hal@bhlcpas.com

#### **ADVERTISING SPECIALTY:**

Carlos Salazar - Salazar Associates 714-990-9214 carlos@promotownusa.com

#### **AIR CONDITIONING & HEATING:**

<u>David Schaefer · Schaef Air Inc.</u> 909-944-5111 · schaefair@gmail.com

#### ALARMS:

Al Gapik · AJ Alarm Systems 714-632-6720 ajalarmsystems@sbcglobal.net

#### ATTORNEY/ESTATE PLANNING:

<u>Tracy J. Roberts · Law Office of Tracy J. Roberts</u>

 $562\text{-}340\text{-}6277 \cdot tracy.roberts@tjr\text{-}law.com$ 

#### ATTORNEY/LABOR LAW:

<u>Jonathan Judge · Atkinson, Andelson,</u> <u>Loya, Ruud & Romo</u> 562-653-3200 · jjudge@aalrr.com

#### **AUTO/BODY SHOP:**

Erik Reyna • E.R. Painting Services, Inc 714-866-9453 E.R.PaintingSolutions@gmail.com

#### AUTO/GLASS:

Terry Voll • Terry's Custom Auto Gl 714-703-9834 terrysautoglass@gmail.com

#### AUTO/TRUCKS/DOMESTIC/COMMERCIAL:

Mike Hughes · Simpson Chevr 714-534-2700 mhughes@simpsongm.com

#### BANK:

<u>Donny Delfin · Pacific Western Ban</u> 714-450-4683 ddelfin@pacificwesternbank.com

addinine padine westernbank.com

# CABINETS – CUSTOM RESIDENTIAL & COMMERCIAL:

714-630-3331· phil@KintzCabinets.com

# ELECTRICAL CONTRACTOR— COMMERCIAL:

<u>Mel Smith · Mel Smith Electric, Inc.</u> 714-761-3205 · melsmith3205@yahoo.com

#### **ELECTRICAL—RESIDENTIAL:**

<u>Lisette Silverman & Kevin Bastianelli · KB</u> Works

714-907-7949 (Kevin) ktbworks@gmail.com

#### **EMERITUS MEMBER:**

Gayle Stewart · Gayle Stewart Enterprises 714-258-8340

gstewart@gsecorp.org

#### **EMERITUS MEMBER:**

Pete Sloan · 714-633-3906 posloan@yahoo.com

#### FINANCIAL INVESTMENTS PLANNING:

Patrick Cecil · Merrill Lynd 949-859-2958 Patrick.cecil@ml.com

#### FLOORING & HARD GOODS:

<u>Dirk Lewin · Creative Rug Design &</u>
<u>Stoneworks</u>
714-991-1500
crddd@aol.com

#### **GENERAL CONTRACTOR:**

Randy Smith · RC Smith Design Build 714-213-0070 randy@rcsmithdesignbuild.com

#### **GLASS/ STAINED & BEVELED:**

Gary Gregg · Creating with Glass 714-970-9359 geggregg@sbcglobal.net

# INSURANCE / COMMERCIAL PROPERTY & CASUALTY:

Leslie McCarthy · NFP Property & Casualty Insurance Services, Inc. 714-577-4547 leslie.mccarthy@nfp.com

#### INSURANCE / LIFE HEALTH & GROUP:

Andy Ross & Doug Whitney

ABenefitStore.com 866-442-4727 · adross1942@gmail.com · whitney.douglas@principal.com

#### MERCHANT SERVICES:

<u>Lisa McCune · Affinity24</u> 844-724-2444 · lisa@affinity24.com

#### MORTGAGE BANKER:

Holly Frost · Bank of America 866-788-7885 · holly.frost@bofa.com

#### PARTY RENTALS & CATERING:

Manny Gonzalez Confetti Events & Caterina 714-542-7775 Confettievents@att.net

#### **PAVING-ASPHALT:**

Rick Baker · PAV-KOTE, Inc. 714-871-4905 · rick@pavkote.com

#### PEST CONTROL:

Tyler Douthit · Divert Pest Control 714-299-9118 tyler@divertpest.com

#### PHOTOGRAPHER:

<u>Teresa Taylor • T Taylor Photog-raphy</u>

949-500-2824 teresa@ttaylorphoto.com

# PLUMBING/SEWAGE SANITATION CONTRACTOR:

Ronald J. Dymek · Dymek's Freedom Plumbing, Inc. 714-632-8989 info@freedomplumbing.com

#### **REAL ESTATE/COMMERCIAL:**

Randy Wind • The Wind Group Commercial Real Estate Services 562-314-8200 randy@windgrp.com

#### **REAL ESTATE/RESIDENTIAL:**

Gizi Clemmer, REALTOR, SRES · First

Team Christie's International Real

Estate

562-688-8275

GiziClemmer@gmail.com

#### **RESTAURANT-MEXICAN:**

rot Villa · La Chiquita Restaurant 714-543-8787 lachiquitarest@yahoo.com

#### ROOFING/COMMERCIAL:

Greg Peterson · Sadler Roofing, Inc. 949-675-5095 greg@sadlerroofing.com

#### SIGNS/LARGE FORMAT IMAGING:

Lorna Scherff · SpeedPro North OC 714-258-7223 lscherff@speedpro.com

#### WEBSITE DESIGN:

Lydia Pooler & Kenneth King Jub Jub Interactive 714-586-8500 · lydia@jubjub.com · kenneth@jubjub.com

#### **WEBSITE HOSTING:**

<u>Lee Pooler · Jub Jub Interactive</u> 714-586-8500 · lee@jubjub.com